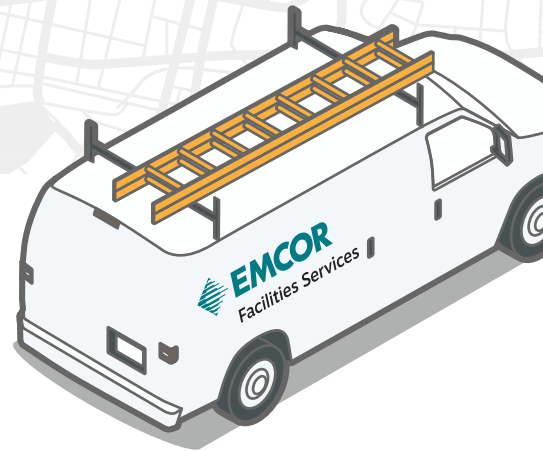



**MULTISITE FACILITIES MAINTENANCE**

For virtually any size  
portfolio at virtually any  
location in the country,  
**we can help simplify your  
maintenance program.**



**[facilities]** *solved*





## At **EMCOR Facilities Services (EFS)**, we understand that clients with multisite facilities portfolios require smarter, more efficient maintenance solutions.

Our multisite maintenance model revolves around a single-point of contact, streamlining everything from site maintenance to HVAC to energy management and more. We are supported by a nationwide network of qualified, professional technicians and have the flexibility to tap a pool of vetted, licensed suppliers for any specialty services we don't self-perform.



### **Multisite Facilities Maintenance Offerings:**

- General maintenance
- Floorcare installation and repair
- Trades services:
  - Electrical
  - HVAC
  - Plumbing
  - Interior and exterior lighting
  - Roofing and repair
- Work order management
- Special projects
- Exterior services





### Our Vital Technological Core

Our 24/7/365 Customer Solutions Centers (CSCs) are state-of-the-art operations centers that unite technology, integrated work order management, and facilities expertise, and serve as the nerve center for clients across the country.

#### The centers support:

- **200,000+ facilities**
- **1 billion+ square feet of facility space**
- **1 million+ work orders processed annually**

Our call center operators are live customer service representatives — not automated recordings. These trained professionals are constantly ready and available to serve our clients.

### Leveraging Data for a Smarter Approach to Portfolio Management

As we manage all of your maintenance activities, we gather important data about your locations. Then, we transform that data into custom reports and dashboards that help us prioritize improvement projects and focus facility spend on areas where it's needed most. This data helps you plan intelligent and informed budgets, reduce energy consumption and costs, and improve management efficiencies.

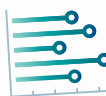
## [facilities] solved



01  
Simplified  
Invoicing



02  
Consistent  
Maintenance  
Data + Reporting



03  
Mitigate  
+ Ensure  
Compliance

Applying the right talent and technology, we help your entire portfolio stay informed, and compliant.

**More of your real-world facilities challenges...solved.**



04 Single Point of Contact for all Services

✓  
Floor Care  
+ Janitorial

✓  
Landscape +  
Snow Removal

✓  
HVAC +  
Trade Services

✓  
Facilities  
Management

✓  
Project  
Management



## Why choose EFS?



### Improved cost control and transparency

Invoices are consolidated across locations and maintenance activities. Fixed rates mean no hidden costs.



### Single-point of contact

A dedicated account manager helps develop effective, efficient facilities strategies to help achieve your specific goals.



### CALL CENTER HUB

Trained customer service representatives manage maintenance issues from notification to resolution. Work orders are easily accessible online.

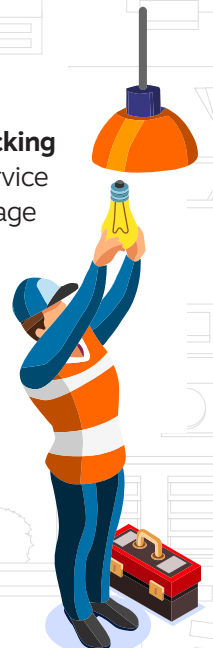
### Extensive reporting and data-driven solutions

Facility and maintenance data is tracked to create custom reports that help clients make data-driven decisions on resource allocation and improvement projects.



### Easier reporting, monitoring, and tracking

Trained customer service representatives manage maintenance issues from notification to resolution. Work orders are easily accessible online.

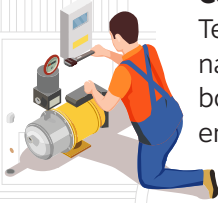




## Why choose EFS?

### Constant support

Technicians are available nationwide, 24/7/365 for both preventive and emergency maintenance.



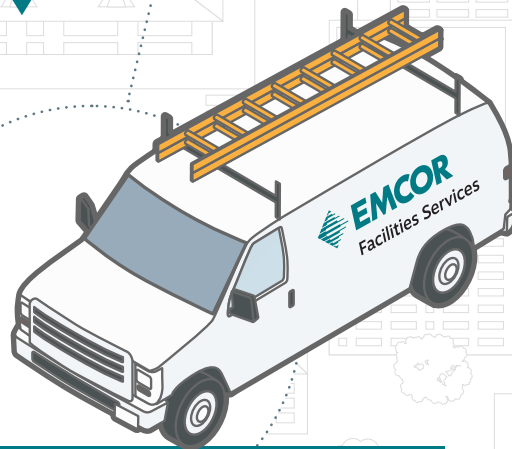
### Cutting-edge technology and services

New tools and methodologies are constantly incorporated into work process to improve service delivery and customer experience—from real-time work order management to key performance indicators to field quality inspections.



## NATIONAL NETWORK OF TECHNICIANS

EMCOR companies across the country offer a number of services EFS doesn't self-perform. Vetted, insured suppliers provide any services outside of that network.



### Rapid emergency response

Technicians can provide immediate response, arriving on-site within an agreed-upon timeframe. GPS routing helps identify technicians closest to your location.

### Consistent service delivery

Professional, qualified technicians provide long-term service, building familiarity with your facilities' needs.







**EMCOR**

**Facilities Services**

**Call** 866.890.7794

**Visit** [emcorfacilities.com](http://emcorfacilities.com)

